

**Board of Trustees  
University Affairs Committee  
University Police Department**

**Chief Charles Wilson  
November 18, 2016**



**North Carolina Agricultural and Technical State University**



**North Carolina Agricultural and Technical State University**

### **UPD's Continued Commitment to Safety**

- Conduct patrols in conjunction with Greensboro Police Department in some areas of off campus housing.
- Provide input to apartment managers on environmental design as well as making recommendations for other security improvement.
- Partnership with Greensboro Police Department, Campus Evolution Villages and the city of Greensboro to assess, revise and execute a plan of action to improve safety as it relates to off campus housing.



North Carolina Agricultural and Technical State University

- Development and implementation of University Public Safety Committee with representation from students, faculty, staff and university police
- Launched LiveSafe phone app
- Update on Greensboro Police Department's case investigation (ongoing)
- Anyone with information can contact Crime Stoppers at 336-373-1000 or text your tip to 274637. You can also contact UPD at 336-334-7675.

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North Carolina Agricultural and Technical State University

## LiveSafe @ NCAT: Mobile Personal Safety

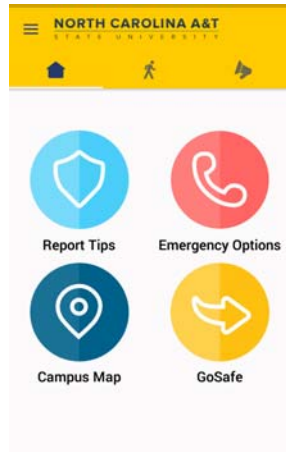
A mobile app for students, parents, faculty and staff to engage with NCAT Police.

- **Report Information**
- Submit crime tips and safety information discreetly to local law enforcement, with the option to include a picture, video, or audio evidence.
- **Contact Police**
- Live-chat with police department to answer additional questions for crime reports, dial 911 or the nearest police agency to receive immediate assistance.
- **GoSafe with SafeWalk & Walking Escort requests**
- Invite friends and family to follow your location on a map. Request a Walking Escort to make sure you get home safely.
- **Safety Map**
- View and engage in a Social Safety Map, with directions to nearest safety locations and information on latest crime in the community.

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### Useful & Easy to Use

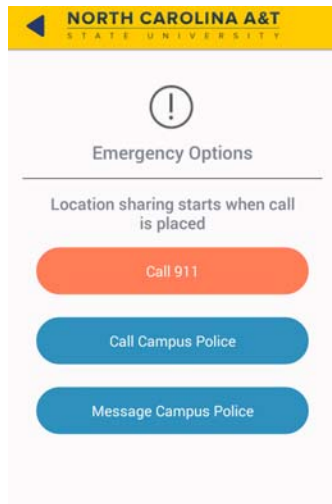


The LiveSafe home screen grants easy access to common activities.

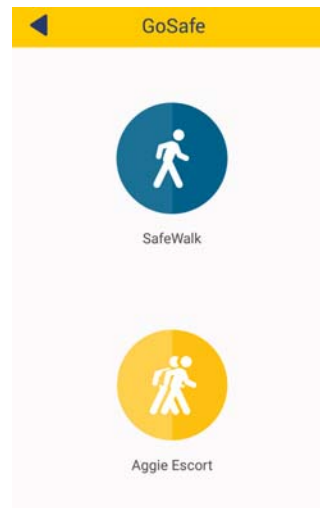


Submit tips directly to NCAT Police.

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Easy access to call or message the NCAT Police or 911.



Get an escort to monitor your progress as you travel.

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## FAQ's

- **Why would someone use this app in an emergency?**

So long as users have the capacity to make voice calls, we encourage anyone in an emergency to always call 9-1-1. If, however, a user is unable to make a direct call due to situational or technical issues, or if they must be discrete, then LiveSafe reporting becomes advantageous. Additionally, when the Emergency button is used to dial 9-1-1, dial campus police, or message campus police, location services are enabled to help emergency personnel find your location.

- **When I first download LiveSafe, why is the app asking to access my contacts?**

The app will ask to access your contacts so you can easily add friends and family members to your LiveSafe contact list. This list is used for Safe Walk.

- **If I download LiveSafe, can law enforcement see my location whenever they want?**

No. Your location is only sent to the University Police when you submit a tip (anonymous or not) or use one of the features within the Emergency button (Call 911, Call Campus Police, or Message Campus Police). When you submit a tip, your current location is only submitted once and is attached to that tip – tracking is not enabled. However, when you use the Emergency button, your location is tracked until you stop location tracking within the Emergency button screen.

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- **Why do I need to fill out a user profile after downloading LiveSafe?**

Filling out the user profile will help law enforcement contact you if additional information is needed after you submit a tip. If you use the Emergency button, they will have immediate access to your name and contact information. This is imperative in emergency situations if you lose connection with law enforcement or if your identity is needed because you are in distress.

- **Is the anonymous feature really anonymous if I have filled out my user profile or if I use the chat feature?**

Yes, it is. If you check the “Send Anonymously” box when submitting a tip, your user information will show up as “Anonymous” in all of the fields. Even if University Police uses the Live Chat feature to obtain additional information, you will still appear as anonymous.

- **What happens when I click “Call 911” from the Emergency button?**

When you click on the “Call 911” button from the Emergency screen, a confirmation bubble will appear with “call” or “cancel” options. This will help ensure that users do not accidentally call 911 if it is not an emergency.

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- **Do I need to enable location services for LiveSafe for it to work?**

Yes. In order for the location-dependent features to work—like SafeWalk, tip submittal, and location tracking during emergency calls and messages—LiveSafe needs to be able to access your location. You will not be actively tracked when the app is not in use and when you are using non-location-dependent features.

- **What if a tip I submit turns out to be a mistake?**

Users will not be penalized for making claims that turn out to be untrue. So long as reports aren't purposefully and falsely claimed, people are encouraged to share information with NCAT Police.